

Participant Handout

   **subbies** for hire

Participant Handout

Thank you for coming today.

Here are some ground rules for today. Please play by these rules and support us to help you get the most value out of the app.

1. Today we will have 3 formats of getting feedback. We would like everyone to participate. We may call on you if we haven't heard from you in a while. 😊
 - a. Group Discussions (GD)
 - b. Questionnaire with open ended and rating type questions
 - c. 1 on 1 interviews to get specific feedback on the prototype/wireframes
2. **THERE ARE NO RIGHT OR WRONG ANSWERS.** Every person's experiences and opinions are important. Speak up whether you agree or disagree
3. Help us by being honest. Don't tell us what you think we want to hear. We want you to feel comfortable sharing when sensitive issues come up. All feedback you share will remain anonymous and within the room.
4. We will audio record the session. Please sign the consent form in this booklet.
5. Have fun.

Participant Handout

Here's our schedule for today's session

10 mins	Introduction	
15 mins	Icebreaker	
50 mins	Group Discussion with B	1 on 1 Interview with Vish
	Questionnaire	
5 mins	Conclusion	
Dinner		

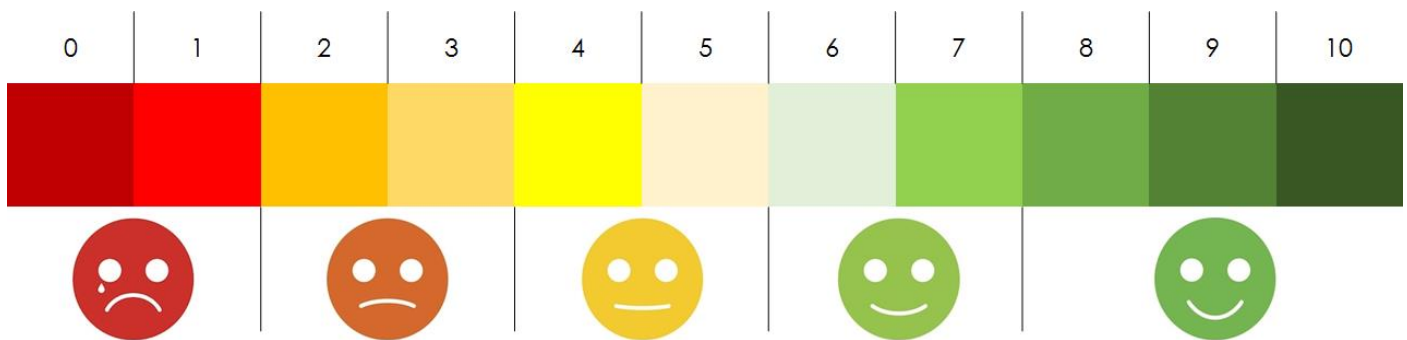
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Questionnaire

On a scale of 0 to 10, **0 being extremely dissatisfied** and **10 being extremely satisfied**, what would you rate the following features of the app? Please mark the appropriate box with a tick (✓) mark.

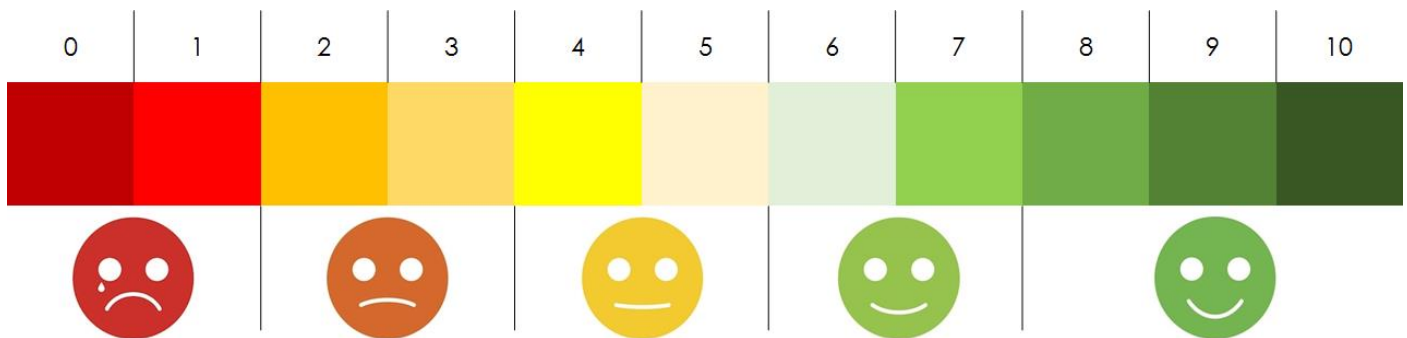
Speed of the app

You can use the app without waiting around. The app is quick and the pages load fast.



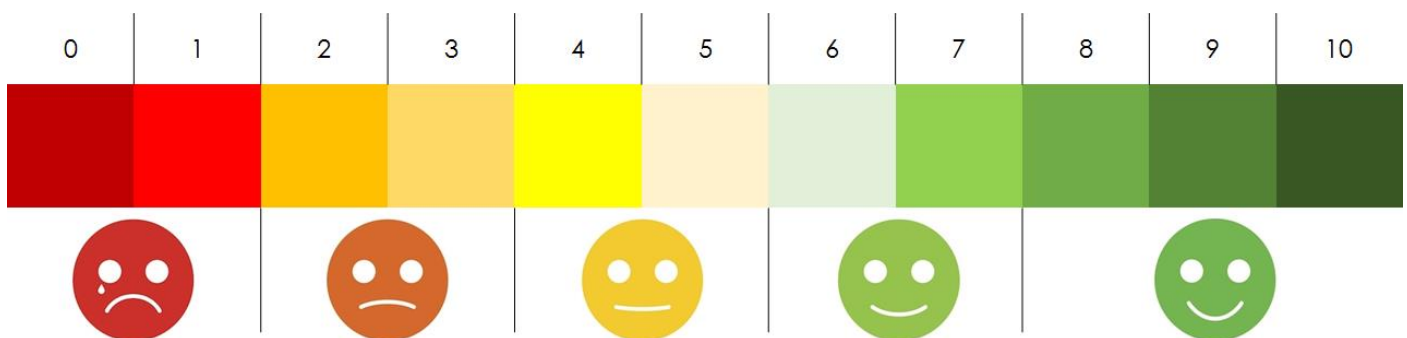
Reliability of the app

The app works every time you try to use the app.



Usefulness

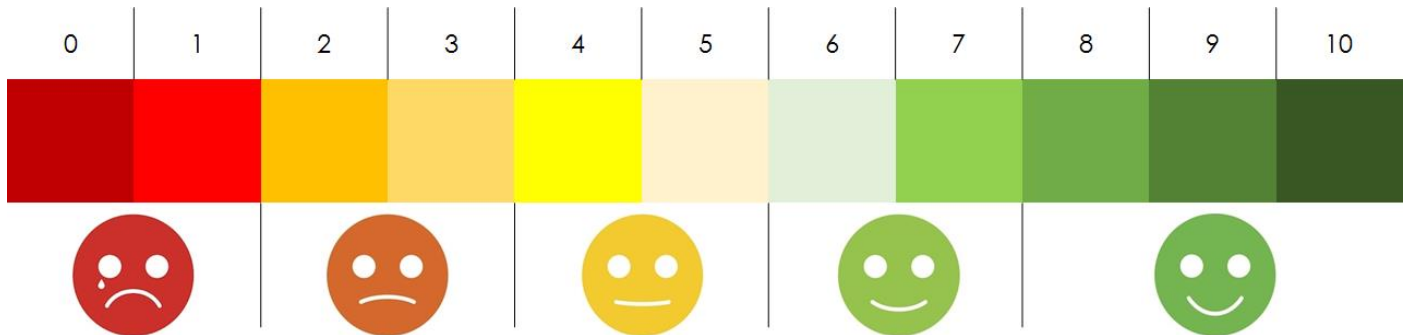
The app is very useful and valuable. It solves an important problem for you.



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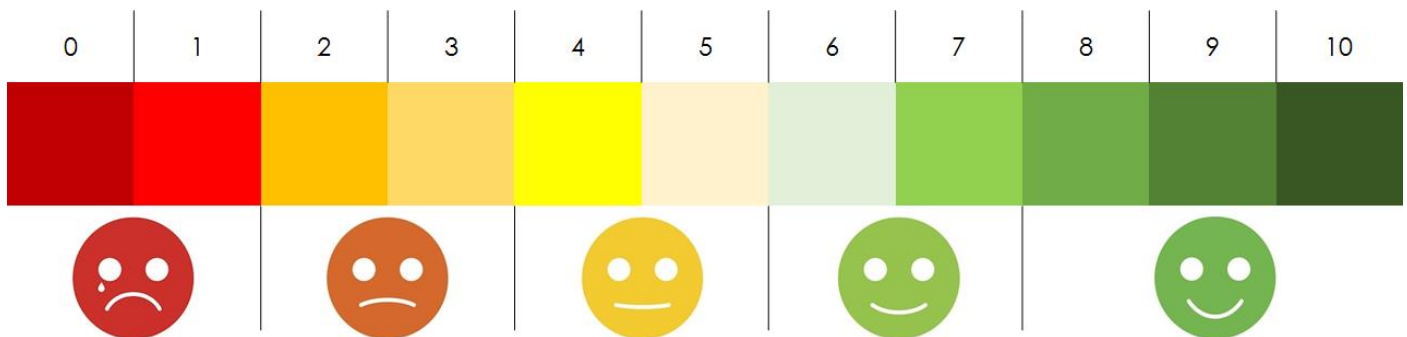
Onboarding

The app/website educates you how to use the app. You have a good idea about what the app can do and how to use the app.



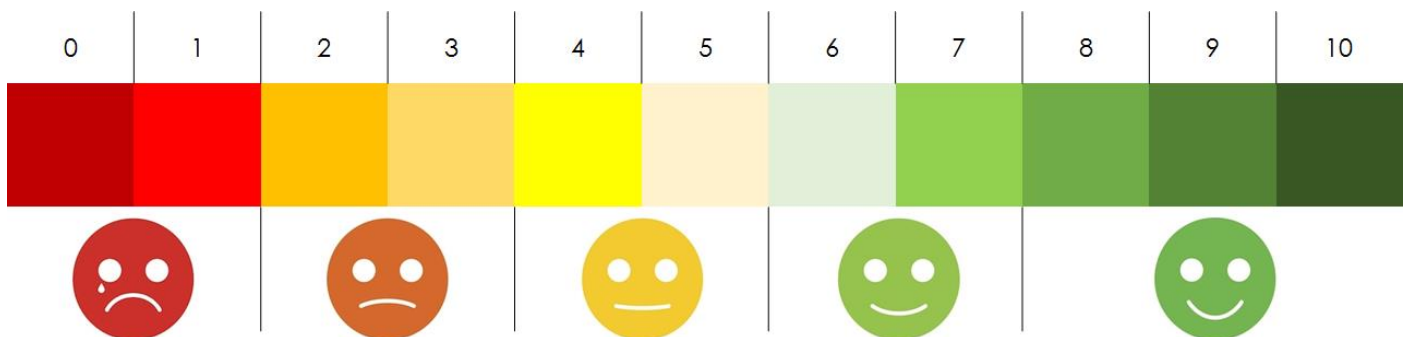
Ease of use

You can do what you want to do in the app pretty easily. You can complete a task in the app without confusion and too much hard work.



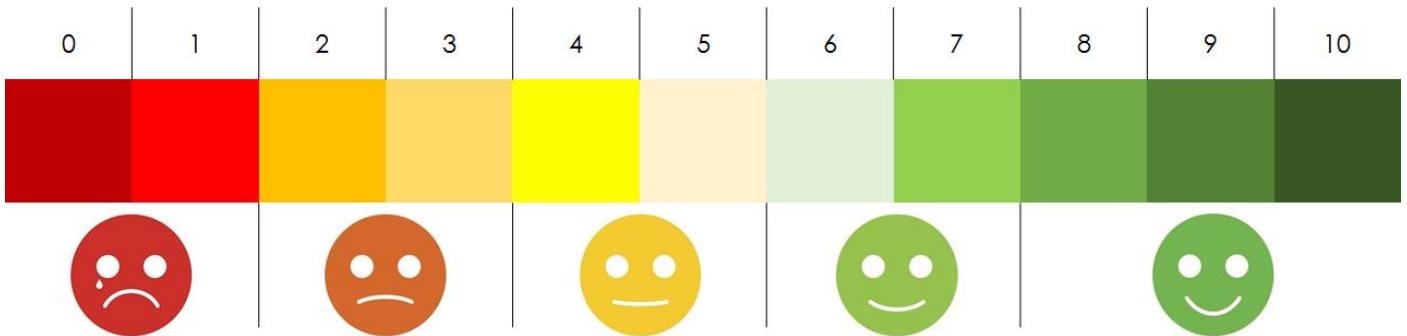
Visual appeal

You like the look and feel of the app. It is pleasing not harsh to view, read and use the app.



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On a scale of 0-10, with **0 being least likely** and **10 being most likely** how likely is it that you would recommend this app to a friend, family member or colleague? Please mark the appropriate box with a tick (✓) mark.



Please describe your reason for giving the ratings that you gave for the recommendation below.

Thank you for your valuable feedback. Please hand this over to anyone from the Subbies For Hire team.

Enjoy your meal. 😊